

## HOW TO UPDATE THE OPERATING SYSTEM OF THE UNICO ORGANS

### CHECK THE VERSION OF THE OPERATING SYSTEM INSTALLED IN YOUR ORGAN

Before proceeding with the request to perform an upgrade of the software of your Unico, you should check whether the actual operating system installed on the instrument is up to date or not.

To do so, from the main screen:

<b>TUNING</b>	<b>SET-UP</b>
<b>VOICES</b>	<b>UTIL. &amp; MIDI</b>
<b>STYLES</b>	<b>FILE MANAG.</b>
<b>EQUAL</b>	<b>USER 2</b>
<b>ENSEMBLE 2</b>	<b>P.COMB NO</b>
<b>AIRPRESS --</b>	<b>K.INV NO</b>
<b>A: 440.00 HZ</b>	<b>TRANSP --</b>

Move the cursor over the FILE MANAG field with the [FIELD ▼] button and push [ENTER]:

<b>FILE MANAGER</b>	
<b>DIR</b>	<b>RENAME</b>
<b>LOAD</b>	<b>DELETE</b>
<b>SAVE</b>	<b>SONGLIST</b>
<b>COPY</b>	<b>O.S. INFO</b>
<b>INTERNAL MEMORY</b>	

Again, with the [FIELD ▼] button, move the cursor over the O.S. INFO field and then push [ENTER]:

<b>OP. SYS. INFO</b>	<b>↓</b>
<b>Unico 400</b>	
<b>EU Standard</b>	
<b>RELEASE: 1.0.2</b>	

In this menu you can find the operating system version for each software of the system.

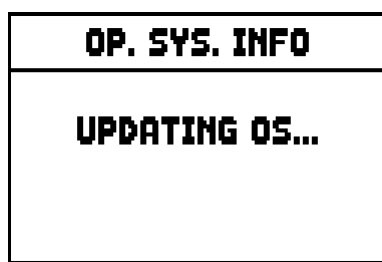
You should check the “RELEASE” field: if this version is older than the current one (check it on the website <http://www.physisorgans.com/download.asp>), your organ needs and update of the operating system. For example, if your organ screen shows 1.0.0 as “RELEASE”, and the website indicates 1.0.1 as latest release, then you are supposed to update your operating system.

## UPDATING THE OPERATING SYSTEM WHEN THE ORGAN RUNS THE 1.0.2 VERSION OR OLDER (Procedure 1)

- 1) Write an e-mail to the Viscount customer care at the address *service@viscount.it*, asking for the update files. Remember to communicate the operating system version installed in your organ.
- 2) If your operating system version is 1.0.1 or older, first you need to install the 1.0.2 version, before updating to the latest release. If your version is already 1.0.2, you only need to install the newest release (see point 7 in this guide). The customer care service will supply you with all the necessary installation packages.
- 3) Open the .zip file with the 1.0.2 version and unzip the “upgrade\_kit” folder, then copy it in the main directory of an USB flash drive.

### NOTE IMPORTANTI

- *Pay attention when copying the “upgrade\_kit” folder in your USB drive. The folder must always be placed in the main directory of the drive and not inside any other folder (the address of the main directory usually appears as *D:\* or *F:\*, not *D:\Peter* or *F:\v\_songs*; “Peter” and “v\_songs” are subfolders and “upgrade\_kit” should not be saved inside these). If the “upgrade\_kit” folder is not placed correctly, the instrument will not recognize the files and will not be able to install the update.*
  - *Do not, for any reason, rename the “upgrade\_kit” folder and/or its content.*
  - *Pay attention to save the folder and not the whole .zip file inside your flash drive.*
  - *Your USB drive should be formatted with file system *FAT* or *FAT32* (not *NFTS*); otherwise the instrument will not proceed with the update.*
- 4) While your organ is switched off, plug your flash drive in the USB connector, placed in the connection panel on the left of the instrument, under the manuals.
  - 5) Switch on the organ. If all the previous operations were performed correctly, the instrument will detect the update file and install it. In this phase, you should see the screen.



When the operation is complete, this message will show:



- 6) Once all the files have been installed, the system will reboot automatically; when the display shows the main screen, then the update is complete.

<b>TUNING</b>	<b>SET-UP</b>
<b>VOICES</b>	<b>UTIL. &amp; MIDI</b>
<b>STYLES</b>	<b>FILE MANAG.</b>
<b>EQUAL</b>	<b>USER 2</b>
<b>ENSEMBLE 2</b>	<b>P.COMB NO</b>
<b>AIRPRESS --</b>	<b>K.INV NO</b>
<b>A: 440.00 HZ</b>	<b>TRANSP --</b>

Now you can unplug your USB drive.

- 7) Repeat the procedure from point 3) to 6). However, this time use the .zip file with the latest release available.
- 8) Check that the version installed in the organ is the same as the current release as showed on the website <http://www.physisorgans.com/download.asp> as described in the previously.  
If your RELEASE version is till older than the current version, check that all the operations (point 1 to 6) have been performed correctly; only after that, contact the customer care through the email address [service@viscount.it](mailto:service@viscount.it).

#### **IMPORANT!**

- *Do not switch off the organ or disconnect the USB flash drive during the update phase, i.e. During point 4) and 5).*
- *When the update is complete, it is adviced to disconnect the USB drive, and before using it again with the organ we suggest to delete the "upgrade\_kit" folder. If you will not erase the folder, the system will automatically install that version each time you insert your flash drive in the USB connector.*

#### **UPDATING THE OPERATING SYSTEM WHEN THE ORGAN RUNS THE 1.1.0 VERSION OR LATER (Procedure 2)**

- 1) Write an e-mail to the Viscount customer care at the address [service@viscount.it](mailto:service@viscount.it) , asking for the update files. Remember to communicate the version of operating system installed on your organ.
- 2) Open the .zip file with the 1.0.2 version and unzip the "upgrade\_kit" folder, then copy it in the main directory of an USB flash drive.

#### **WARNINGS**

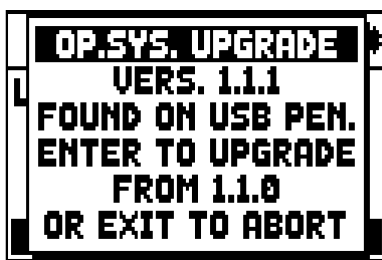
- *Pay attention when copying the "upgrade\_kit" folder in your USB drive. The folder must always be placed in the main directory of the drive and not inside any other folder (the address of the main directory usually appears as D:\ or F:\, not D:\Peter or F:\v\_songs; "Peter" and "v\_songs" are subfolders and "upgrade\_kit" should not be saved inside these). If the "upgrade\_kit" folder is not placed correctly, the instrument will not recognize the files and will not be able to install the update.*
- *Do not modify for any reason the name of the "upgrade\_kit" folder and/or its content.*
- *Pay attention: save the "upgrade\_kit" folder in your USB flash drive, and not the .zip file.*
- *The flash drive used to update the organ must be formatted with FAT or FAT32 file system (**not** NTFS), otherwise, the organ will not be able to read from the flash drive.*

- 3) Insert the flash drive in the USB connector, in the front connection panel. It is located on the left, under the manuals.

4) Press the [FIELD ▼] button to select the UTIL. & MIDI field from the main screen, then press [ENTER]:



Press again the [FIELD ▼] button to scroll the screen and select the OP.SYS. UPGRADE field with the cursor, then press [ENTER]:



In this phase the system checks the upgrade installation files in your flash drive. As written on the pop-up, press [ENTER] to proceed, or [EXIT] to abort. If the version on you flash drive is same or older than the one already installed in your organ, the system will inform you through a pop-up.



Press [ENTER] to continue the update, or [EXIT] to cancel. Once the update is confirmed, the system will reboot and then install the newer version. The display will show the following message:



When the update is complete, this message will appear:



- 5) Please check that your organ runs the latest operating system release, through the procedure described in the previous paragraph. To know the latest version actually released check the web page <http://www.physisorgans.com/download.asp>. If your organ is still running an older version, check that all the procedures above have been followed correctly, then contact the customer care service at the e-mail address *service@viscount.it*.

**IMPORTANT NOTE**

*Do not shut down the instrument and/or unplug the USB drive while updating the system, that is, during the operations described at point 4).*